AultCare's quality of services extends to securing your private health information online. Your online security matters to us and we take the necessary steps to make sure our systems are up-to-date and protected.

What We Do to Secure Your Information

- Keep our systems and security software up-to-date

- Monitor and test our network and systems

- Set in place security protection practices

- Change our employees' passwords frequently

What We Will Never Do

- Ask you for your Social Security Number or Plan information

- Your information will not be shared with an unauthorized vendor

- Ask you for your credit card or other banking information

What You Should Do

- Install, use and update a trusted anti-virus program on your computer
- Change your online passwords frequently and keep them in a safe place
- Only access your private information and accounts on secure networks
- Use the secure Blue Button inside your AultCare member account to safely view, access and download your health records online
- If you need to remove an authorized person from your account, contact us immediately

If you notice any unusual or suspicious activity on your AultCare account, contact us immediately at 330-363-6360 or email us at AultConnect@AultCare.com.

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