MEN



## 24/7 AUTOMATED PAYMENT LINE

PrimeTime Choices members can pay their monthly premium with a debit or credit card from the comfort of their home! This is a secure system and no fees are associated with this service. The automated payment line is available 24/7 for your convenience.

## **HOW IT WORKS:**

- 1 Call 330-286-6068 to make a payment or hear recent payment history.
- 2 When prompted, provide the following information:
  - Member ID Number
    - When entering your Member ID Number, include all of the zeros. If your Member ID Number starts or ends with a letter, select the corresponding number on the phone keypad.
  - Date of Birth
  - Zip Code
- Members can use these debit or credit cards to pay their monthly premium through the automated payment line (American Express is not accepted):
  - MasterCard
  - Visa
  - Discover
- To make a payment using a debit or credit card, listen to the prompts and select the appropriate command. The automated payment line will walk you through a series of steps to successfully make a payment on your account.

If you have questions regarding this payment option, please call PrimeTime Choices.

330-363-4031 | TTY: 711 | Monday - Friday | 8:00 am - 4:30 pm EST